

Strategy & Performance Advisory Committee Work Plan 2014/15

<b>3 March 2015</b>	<b>Summer 2015</b>	<b>Autumn 2015</b>	<b>Winter 2015</b>
Customer Experience Update Branding Update Members Communication	Performance Indicators & Targets for 2015/16  Annual Complaint Monitoring 2014/15	Budget: Service Reviews and Service Change Impact Assessments (SCIAS)	